



## Conditions for Delivery – effective from 1<sup>st</sup> March 2023

All quotations and orders are for the supply of concrete (without installation) by GC Mix and are subject to the following terms and conditions:

- 1. Entry of vehicle on private property is at customer's risk.**  
Goods will be delivered to the roadside adjacent to the delivery site. If at the Customer's request, the delivery vehicle leaves the road and enters the delivery site to unload, the Customer is responsible for providing suitable and safe access for the Company delivery vehicle and Company Employees and Contractors. Any loss (including delays, wait costs or establishment costs) incurred by the customer as a result of failure to provide safe access will be the responsibility of the customer.
- 2. Any damage caused to the vehicle is at customer's cost.**  
No responsibility is taken by the Company for damage done to property above or below ground level after leaving public carriageway.
- 3. Removal of bogged or damaged vehicle from property is at customer's cost.**  
No responsibility is taken by the Company (including costs incurred) where a vehicle becomes damaged or bogged after leaving a public carriageway.
- 4. At no stage is the customer to put operator or vehicle in a dangerous situation.**  
The operator reserves the right to refuse delivery on the grounds of health & safety where delivery may be considered to compromise the safety of vehicle and/or operator.
- 5. Vehicle is not to traverse slopes of more than 15 degrees.**

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6. **Vehicle is not to travel uphill more than 20 degrees.**
7. **Customer is to supervise & guide operator whilst vehicle is in reverse.**
8. **The vehicle is to be operated by authorised operators only.**
9. **The vehicle is to be unloaded in the time allocated or a charge of waiting time will be implemented.**  
A waiting time or hourly hire surcharge may apply when a delivery vehicle is unable to unload promptly and without delay upon arrival at the delivery site. Delivery times and wait surcharges shall be applied at a \$5 rate per minute. The driver reserves the right to cancel or suspend delivery for excessive wait times, with wait time charges applied at a \$5 rate per minute. Additional wait time charges may apply for after hours deliveries.
10. **Traffic control is the responsibility of the Customer.**  
Goods will be delivered to the roadside adjacent to the delivery site in a location that is safe and legal for the truck to park. The customer is responsible for traffic control provisions where a safe and legal place to unload cannot be provided. The customer must ensure that when a footpath or roadway is crossed or blocked by the trucks for unloading that there is safe and legal access for pedestrians and other vehicles.
11. **Permission to carry out after hours deliveries is the responsibility of the Customer.**  
The Customer shall be responsible for ensuring all necessary permits, approvals or agreements are in place to carry out after hours works. Gold Coast City Council working hours for construction and building work is between 6.30am and 6.30pm Monday to Saturday (excluding public holidays). Acceptance to carry out after hours deliveries does not constitute an approval to work outside the statutory work hours.
12. **Multiple deliveries.**  
The supply of goods and/ or services in more than one delivery shall be subject to separate agreements for the sale of each delivery.
13. **Payment.**  
Unless prior arrangements for credit and invoicing have been made, payment for goods and/or services are due in full on delivery. Payment for surcharges must also be made at the time they are incurred.
14. **Suspension or cancellation of services.**  
The Company may suspend or terminate supply due to weather, fire, labour dispute, Covid-19, or other cause beyond the Company's control or due to the inability of the Company to obtain raw materials from the source expected by the Company and shall not be liable in any way for any claim, damage, loss, expense, or cost arising therefrom.

# Schedule of Surcharges (Inclusive of GST)

Effective 1<sup>st</sup> March 2023

The following surcharges apply to all purchases of concrete:

Item		
Normal Operating Hours		6.30am - 4pm Weekdays 6.30am - midday Saturdays
Standard delivery fee		\$70 flat rate
After Hours Surcharge		\$1,000 flat rate + delivery
Minimum standard charge		0.2 m <sup>3</sup>
<b>Extra cartage cost to:</b>		
Tamborine		\$120 flat rate + delivery
Palm Beach		\$15 flat rate + delivery
Tugan - Coolangatta - Tweed		\$25 flat rate + delivery
<b>Wait Time Surcharge:</b>		
1m <sup>3</sup> or less	beyond a period of 20 min from arrival on site	\$5 per min
1m <sup>3</sup> to 3m <sup>3</sup>	beyond a period of 35 min from arrival on site	\$5 per min
More than 3m <sup>3</sup>	beyond a period of 45 min from arrival on site	\$5 per min